

Prevent ID Theft

Visit <http://identitytheft.gov> or in Spanish: <https://robodeidentidad.gov>

1. Send Gift Cards, Not Checks

Forging checks is quick and easy. Good News: credit cards are *much* better protected.

2. Never respond to phone requests for your credit card.

+ Scammers often call seniors and say, “Grandma, do you know who this is?” They pretend to be someone you know... and then they ask for money.

+ Other scammers call seniors claiming to be from charities, the police or a sweepstakes.

+ Scammers will even call random hotel rooms. They claim to be hotel staff needing you to confirm your credit card. Don't give anyone your credit card number over the phone.

3. Never do banking or shopping on public Wi-Fi.

4. Check your bank statement and credit score monthly

Many banks offer free credit scores. Credit Karma, Mint and Bankrate will give you your credit score too -- but ask your bank first.

5. Never trust anything with “free” in its name

www.FREEcreditscore.com? Nope. Scam.

6. Security Freeze Your Accounts

A security freeze means no one can open new credit in your name. This prevents scammers from using your name to get loans or credit cards. You can lift the security freeze any time (like when you buy a car or change credit cards).

- + Call Equifax (800-349-9960), Experian (888-397-3742) and TransUnion (888-909-8872) and ask for a security freeze.
- + Or do it online: <https://www.experian.com/freeze/center.html>
<https://freeze.transunion.com> <https://www.freeze.equifax.com/>
- + You can lift this freeze any time.

For help with hacked email or a \$40/hour learning session, email Erin Bailey: bailey@thesocialfamily.org or call 513.616.5050.

If Your Email is Hacked...

Do these steps... or ask for help!

1. Change your Password 3x within 3 weeks.

Gmail: Go to myaccount.google.com and click "Signing into Google."

Yahoo: Go to mail.yahoo.com, click "Settings," "Account Info," sign in and choose "Change Password."

Others: Choose "Settings" and look for Privacy or Account Info.

2. If you use the same hacked password on any other sites, change it!
3. Change your Security Questions (same steps as email password).
4. Delete any recent "Sent" Mail.
5. Make sure your emails are not being forwarded to anyone.
Settings > Forwarding > Delete Forwarding Addresses